Before you start, please ensure:

- You have Administrator access; and
- BizFin^x Preparation tool is installed

Steps to add/remove customisations

- 1. Download <u>https://www.acra.gov.sg/docs/default-source/default-document-library/xbrl-filing-and-resources/technical-issues/Customization.zip</u>
- 2. Unzip the file
- 3. Right click on 'Remove.cmd' and run as administrator.
- 4. Save the screenshot of command window.
- 5. Right click on 'Add Customization.cmd' and run as administrator.
- 6. Save the screenshot of command window.

If the issue remains unresolved, please provide screenshots from step 4 and 6 to <u>https://www.acra.gov.sg/feedback</u>.