

Summary of Bizfile solutions for the following transactions:

1. Return of Allotment of shares
2. Transfer of shares
3. General lodgement - Notice of Cancellation or Disposal of Treasury Shares under S76K
4. General lodgement – Notice to update EROM and paid-up share capital
5. General lodgement – Notice of Purchase or Acquisition of Ordinary/Preference Shares/Stocks
6. General lodgement - Update List of Members (for Public Company Limited by Guarantee)
7. General lodgement - Notice of Redemption of Redeemable Preference Shares
8. General lodgement – Notice by Local Company of Alteration in Share Capital under S71
9. General lodgement – Conversion of shares
10. General lodgement – Notice of Redenomination
11. Reduction of share capital by special resolution under S78E

S/N	Transaction Type	Issue Encountered	Solution
1.	All shares related transactions	<p><u>Missing shareholders name</u> Name of individual or corporate shareholders are missing from the dropdown list where shareholder is required to be selected.</p>	<p>This issue has been resolved. You may proceed to re-file the transaction if you have not done so. Please start a new transaction instead of continuing with existing drafts.</p>
2.	All shares related transactions	<p><u>Error in shareholders' name</u> Shareholders' name displaying as "Undefined" or "Null" across webforms.</p>	<p>This issue has been resolved. You may proceed to re-file the transactions if you have not done so. Please start a new transaction instead of continuing with existing drafts.</p>
3.	All shares related transactions	<p>You encountered one or more of the following error messages when submitting the shares related transactions:</p>	<p>These issues are intermittent. You may proceed to re-file the transactions if you have not done so. Please start a new transaction instead of continuing with existing drafts.</p>

		<ul style="list-style-type: none"> - “Sorry, the server encountered an unexpected error” - “Something went wrong” - “Missing mandatory fields” 	
<p>4.</p>	<p>All shares related transactions</p>	<p>You encountered one or more of the following error messages when submitting the shares related transactions, despite correct share value tallies:</p> <ul style="list-style-type: none"> – “Total shares held by all shareholders must be equal to the number of shares for the same class and currency in the company's share capital.” – “Total shares held by all shareholders must be equal to the number of shares for the same sub-class and currency in the currency's share capital.” – “Total sub-class shares held by all the shareholders must be equal to the total sub-class shares for the same class and currency in the company's share capital.” – “Total shares held by all shareholders must not exceed the number of shares for the same class and currency in the company's share capital.” 	<p>Most of these issues have been resolved*.</p> <p>You may proceed to re-file the transactions if you have not done so. Please start a new transaction instead of continuing with any existing draft.</p> <p><i>*Update on 18 Mar:</i></p> <p><i>Some entities may still encounter problems with completing their transactions. A fix to resolve these issues is in progress.</i></p>

		<ul style="list-style-type: none"> – “Number of shares allotted for each share class cannot exceed the number of shares for that share class in the company.” – “Total sub-class shares for a class cannot exceed the number of shares of that class.” 	
5.	All shares related transactions	You encountered an error message stating “Transaction cannot proceed. Your email address has not been verified. Verify your email to continue with the transaction.” when attempting to access the transactions.	This issue has been resolved. You may proceed to file the transactions if you have not done so. Please start a new transaction instead of continuing with any existing draft.
6.	Reduction of share capital by special resolution under S78E	You are not able to find this transaction to continue under the ongoing reduction process.	This issue has been resolved. You may proceed to file the transactions if you have not done so.
7.	Allotment of shares Transfer of shares	<p><u>Unable to add VCC shareholder</u></p> <p>You are not able to add a new VCC shareholder in the allotment of shares and transfer of shares.</p>	<p><i>Update on 18 Mar:</i></p> <p>This issue has been resolved. You may proceed to file the transactions if you have not done so. Please start a new transaction instead of continuing with any existing draft.</p>
8.	Allotment of shares	<p><u>Error showing that paid-up amount is not equal</u></p> <p>You encountered the following error message when submitting the allotment of shares, despite correct shares value tallies:</p>	<p><i>Update on 18 Mar:</i></p> <p>This issue has been resolved. You may proceed to file the transactions if you have not done so. Please start a new transaction instead of continuing with any existing draft.</p>

		<ul style="list-style-type: none"> - “The total amount of paid-up share capital for each share class and currency must be equal to the total allotted amount of paid-up share capital across all shareholders and groups.” 	
9.	Shares transactions under General lodgement	<p><u>Incorrect header showing “allotment” in general lodgement</u></p> <p>The following headers are not displaying correctly in the shares transactions under general lodgement:</p> <ul style="list-style-type: none"> - Share capital before allotment - Share capital after allotment - Shareholdings before allotment - Shareholdings after allotment 	<p><i>Update on 18 Mar:</i></p> <p>This issue has been resolved. You may proceed to file the transactions if you have not done so. Please start a new transaction instead of continuing with any existing draft.</p>

Updated 18/03/2025