

Summary of resolved Bizfile system issues pertaining to the following transaction types:

- 1. Return of Allotment of shares**
- 2. Transfer of shares**
- 3. General lodgement - Notice of Cancellation or Disposal of Treasury Shares under S76K**
- 4. General lodgement – Notice to update EROM and paid-up share capital**
- 5. General lodgement – Notice of Purchase or Acquisition of Ordinary/Preference Shares/Stocks**
- 6. General lodgement - Update List of Members (for Public Company Limited by Guarantee)**
- 7. General lodgement - Notice of Redemption of Redeemable Preference Shares**
- 8. General lodgement – Notice by Local Company of Alteration in Share Capital under S71**
- 9. General lodgement – Conversion of shares**
- 10. General lodgement – Notice of Redenomination**

S/N	Transaction Type	Issue Encountered	Solution
1.	All shares related transactions	<p><u>Missing shareholders name</u></p> <p>Name of individual or corporate shareholders are missing from the dropdown list where shareholder is required to be selected.</p>	<p>This issue has been resolved*.</p> <p>You may proceed to re-file the transaction if you have not done so. Please start a new transaction instead of continuing with existing drafts.</p> <p><i>*Note: This issue still affects Variable Capital Company and local entity not registered with ACRA. A fix for this specific issue is in progress.</i></p>
2.	All shares related transactions	<p><u>Error in shareholders' name</u></p> <p>Shareholders' name displaying as "Undefined" or "Null" across webforms.</p>	<p>This issue has been resolved*.</p> <p>You may proceed to re-file the transactions if you have not done so. Please start a new transaction instead of continuing with existing drafts.</p>

			<p><i>*Note: This issue still affects Variable Capital Company and local entity not registered with ACRA. A fix for this specific issue is in progress.</i></p>
3.	All shares related transactions	<p>You encountered one or more of the following error messages when submitting the shares related transactions:</p> <ul style="list-style-type: none"> - “Sorry, the server encountered an unexpected error” - “Something went wrong” - “Missing mandatory fields” 	<p>These issues are intermittent.</p> <p>You may proceed to re-file the transactions if you have not done so. Please start a new transaction instead of continuing with existing drafts.</p>
4.	All shares related transactions	<p>You encountered one or more of the following error messages when submitting the shares related transactions, despite correct share value tallies:</p> <ul style="list-style-type: none"> – “Total shares held by all shareholders must be equal to the number of shares for the same class and currency in the company's share capital.” – “The total amount of paid-up share capital for each share class and currency must be equal to the total allotted amount of paid-up share capital across all shareholders and groups.” – “Total shares held by all shareholders must be equal to the number of shares for the same 	<p>These issues have been resolved*.</p> <p>You may proceed to re-file the transactions if you have not done so. Please start a new transaction instead of continuing with any existing draft.</p> <p><i>*Note: For entities with treasury shares, these error messages may still appear in certain scenarios. A fix for this specific issue is in progress.</i></p>

		<p>sub-class and currency in the currency's share capital.”</p> <ul style="list-style-type: none"> – “Total sub-class shares held by all the shareholders must be equal to the total sub-class shares for the same class and currency in the company's share capital.” – “Total shares held by all shareholders must not exceed the number of shares for the same class and currency in the company's share capital.” – “Number of shares allotted for each share class cannot exceed the number of shares for that share class in the company.” – “Total sub-class shares for a class cannot exceed the number of shares of that class.” 	
5.	All shares related transactions	<ul style="list-style-type: none"> - You encountered an error message stating “Transaction cannot proceed. Your email address has not been verified. Verify your email to continue with the transaction.” when attempting to access the transactions. 	<p>This issue has been resolved.</p> <p>You may proceed to file the transactions if you have not done so. Please start a new transaction instead of continuing with any existing draft.</p>