Summary of resolved Bizfile issues pertaining to the following transaction types:

1. File Winding Up
2. Manage Winding Up

S/N	Transaction Type	Issue Encountered	Solution
1.	**File Winding Up - Notice of appointment of provisional liquidator/liquidator**	**Error message when appointing Insolvency Practitioner** You encountered the following error messages when attempting to appoint an insolvency practitioner: • "Sorry, the server encountered an unexpected error" • "Missing mandatory field or data validation failed"	The issue has been resolved. You can proceed to re-file your transactions.
2.	**Manage Winding Up**	**Error message when accessing the transaction** You encountered an error message stating "Transaction cannot proceed. You are not eligible to perform this transaction.".	The issue has been resolved. You can proceed to re-file your transactions.
3.	**Manage Winding Up - Notice of Appointment / Cessation of Provisional Liquidator / Liquidator**	**eService is unavailable** The eService is unavailable when selected from the mega menu.	The issue has been resolved. You can proceed to file your transactions.

4.	**Manage Winding Up - Notice of Appointment / Cessation of Provisional Liquidator / Liquidator**	**Error message when appointing Insolvency Practitioner** You encountered an error message stating "Missing mandatory field or data validation failed" when appointing an insolvency practitioner.	The issue has been resolved. You can proceed to re-file your transactions.
5.	**Manage Winding Up - Liquidator's Account of Receipts and Payments and Statement of Position in Winding Up**	**eService is unavailable** The eService is not available in the mega menu.	You can submit the transaction using the "General lodgement" eService. Follow these steps: 1. Log in to Bizfile using Corppass. 2. Select your profile and entity on the "My profile – select profile" page. 3. From the mega menu, select "Others" > "General Lodgement". 4. Scroll to the introduction page, select "Other General Lodgement" from the dropdown list. 5. Download the form, complete and upload it as part your submission. The eform will display the lodger's entity name and UEN. We will update this to the liquidating entity and UEN after the transaction has been submitted and processed.
6.	**File Winding Up - Creditors' Voluntary Winding Up**	To file a "Notice of resolution", the system requires you to first file "Declaration of inability to continue business by reason of its	File the "Declaration of inability to continue business by reason of its liabilities" transaction to proceed with the "Notice of resolution" transaction.

		liabilities" transaction, which may not be applicable in all cases.	After filing, contact ACRA with your transaction number to restrict the declaration from being available as Extract for purchase.
7.	**Appointment of third party CSP to file winding up**	**Filing of winding up by CSP** You are a CSP appointed by a third party (e.g. creditor, court) to file Winding up.	Before filing, authorised position holders of CSPs and Qualified Individuals must first add the client to their client list using the "Maintain CSP client list" eService.

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